

**Delayed Exhibit 4.2**  
**Docket 6630-FR-102**  
**Public Comments**

Public Service Commission of Wisconsin  
RECEIVED: 01/19/11, 3:18:54 PM

**Wisconsin Electric Power Company**  
**Fuel Case**  
**Docket 6630-FR-102**  
**Public Comments**

**January 2011**

**Public Service Commission of Wisconsin (PSC)**

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Submitted: 11/18/2010 11:28:26 AM

**COMMENTS FILED ELECTRONICALLY IN**Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Patrick Busler  
Address: 30462 76th St.  
City: Salem State:WI Zip:53168

**Comment:**

Please do not allow this rate increase. We are hurting in Wisconsin and this increase will put even more of a burden on us.  
Please listen and help the people you serve.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Patrick Busler*

## **Public Service Commission of Wisconsin (PSC)**

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Submitted: 11/17/2010 5:21:10 PM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

#### **Commentor Information:**

Name: Suzanne Derge  
Address: N2951 Hwy.67  
City: Neosho State:WI Zip:53059  
E-mail: sderge@nconnect.net

#### **Comment:**

I would like to file a complaint against WE Energies raising their rates. I am paying an average of \$400. a month for electricity to my home and barn.

This is not including the heat, just for electricity!!! Some months it has gotten as high as \$500!!! This is ridiculous. We just can't afford an increase. I used to be able to heat my old house with electrical heat and budgeted \$165 (that was just 13 years ago).

I also own rental properties that have electric heat. My tenants have a hard time paying for the heat!

On behalf of our family and the families in the 16 rental units that we own, please do not allow them to increase the rates.

We just can not afford it.

Suzanne Derge  
Neosho, WI 53059

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I affirm that these comments are true and correct to the best of my knowledge and belief.

*Suzanne Derge*

## **Public Service Commission of Wisconsin (PSC)**

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Submitted: 10/26/2010 12:24:32 PM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

#### **Commentor Information:**

Name: Wayne Stroessner  
Address: 39 East Shore Drive  
City: Random Lake State:WI Zip:53075-1608  
E-mail: wstroessner@wi.rr.com  
Phone: 920-994-2471

#### **Comment:**

Even though Wisconsin Electric Power Company (We Energies) monthly fuel costs have varied in the past, there should be no need to charge customers an extra fee to cover the costs in light of the fact that the PSC allows We Energies to recover a 12.7% profit on its investment in the plant.

More importantly, We Energies' quarterly earnings "are expected to rise by 17% to nearly \$450 million" as reported by investment analysts surveyed by Thomson First Call. (Milwaukee Journal Sentinel October 23, 2010, by Tom Content)

It is difficult to imagine that a utility is permitted to earn such exorbitant rates for shareholders and continue to raise costs for customers especially during our present economic recession.

The PSC should require that the increased costs for fuels be paid with the extreme shareholder profits and not charge customers for these additional fuel costs.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Wayne Stroessner*

**Public Service Commission of Wisconsin (PSC)**

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Submitted: 10/26/2010 12:07:00 PM

**COMMENTS FILED ELECTRONICALLY IN**Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Richard Laws  
Address: S37 W34886 Hwy. D  
City: Dousman State: Wi Zip: 53118

**Comment:**

Jeff Knitter stated the following in his testimony:

"Coal transportation costs increased from levels in the 2010 Interim Decision by \$32.7M. The primary driver behind this increase is a change in carrier for coal delivered to Pleasant Prairie and Presque Isle-West. One of the coal transportation carriers for P4 and PI-W for 2009 and 2010 is DTE. This coal transportation contract expires in 2010, and through a process of competitive bidding, the Company selected the Union Pacific (UP) and the Burlington Northern (BN) railroads for delivery to P4 and PI-W, respectively in 2011."

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So, Union Pacific and Burlington Northern are charging \$33 million more to provide the same level of service that DTE did in 2010? This smacks of gouging by both UP and BN.

Why hasn't the coal buyer for Wisconsin Electric taken a harder line to get a better price?

It appears that Wisconsin Electric, as the customer, is allowing the supplier to dictate the price.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Richard Laws*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 10/24/2010 6:11:17 PM

**COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: EDW. WARD  
Address: 6551 N.56  
City: MILW State:WI Zip:53223  
E-mail: EROBERTW@YAHOO.COM

**Comment:**

I am 100% AGAINST any increase in electricity / gas rates by WE energies!

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*EDW. WARD*

## **Public Service Commission of Wisconsin (PSC)**

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Submitted: 10/27/2010 10:15:43 PM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

### **Commentor Information:**

Name: Wayne Stroessner  
Address: 39 East Shore Drive  
City: Random Lake State:WI Zip:53075-1608  
E-mail: wstroessner@wi.rr.com  
Phone: 920-994-2471

### **Comment:**

It was only yesterday when I sent a message to the PSC to ask that Wisconsin Electric Power Company (We Energies) use their profits to pay for additional fuel costs. Today's headline announcement (Milwaukee Journal Sentinel Business Section - Tom Content) "Utility's profit nearly doubles" during the third quarter makes it even more imperative that fuel costs should be paid by shareholders and not customers especially during our present economic recession.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Wayne Stroessner*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 11/10/2010 1:51:16 PM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

### **Commentor Information:**

Name: Shelly Knapp  
Address: 9624 Caddy Lane  
City: Caledonia State:WI Zip:53108

### **Comment:**

I do not agree with another increase. We are in the middle of a recession and this is not the time for it. The public is losing their jobs and barely able to afford the bills they have. An increase will greatly affect them. The energy assistance this year is a joke. There is not enough funds in it to support everyone who truly needs it. So this is really not an option. The public could be using the little amount of money they are getting to purchase items from local stores to help stimulate the economy. Instead, you want them to give it to the greedy power company. We seen what the cost of gasoline did to us. I believe this had a major effect on the economy and it's downfall. I wish you could see that this is not the time for an increase. The power company obviously does not have a heart and only care about how much they can profit from it.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Shelly Knapp*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 10/19/2010 2:24:09 PM

**COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Wendy Seebantz  
Address: W195 N16246 Eastwood Circle  
City: Jackson State:WI Zip:53037  
E-mail: wseebantz@sbcglobal.net

**Comment:**

I am against the 2011 rate increase request filed by We Energies. I believe we are paying a significant portion of our income toward gas and electric, and this has become a real strain on my ability to pay my bills. We keep our thermostat down, we have an energy efficient home, and we pay attention to turning off lights and electric using gadgets and appliances. I do not qualify for energy assistance, I am just out of the range. My job has had to decrease our wages, and I understand that in order to keep my job I am willing to watch my expenses and work hard to stay afloat. Please deny We Energies request for a rate increase. Thank you.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Wendy Seebantz*

**Public Service Commission of Wisconsin (PSC)**

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Submitted: 10/18/2010 8:08:36 PM

**COMMENTS FILED ELECTRONICALLY IN**Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: mike aljets  
Address: 5338 s 9 st  
City: Milwaukee State:wi Zip:53221  
E-mail: aljets39@gmail.com

**Comment:**

I understand that we energies needs to pay for the new planting oak creek,however,we can not justify continuing to raise the rates. If there was competition,they would not even cwnsider asking for another hike. Long story short.I beg you not allow another hike. Thank you.  
Mike

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*mike aljets*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 9/29/2010 3:53:13 PM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

### **Commentor Information:**

Name: Ann Panas  
Address: 2757 Maple Road  
City: Jackson State:WI Zip:53037  
E-mail: planet677@bertramwireless.com

### **Comment:**

I oppose the 2011 rate increase requested by Wisconsin Electric Power Company. I have reduced my energy usage, but my current energy charges continue to rise. Wisconsin Electric was not prepared for customers to reduce their energy consumption and thereby reduce the revenue received! Wisconsin Electric needs to be restructured to "live within their means" and not receive rate increase after rate increase. Please direct Wisconsin Electric to reduce their operating costs and do a better job hedging fuel costs, not pass along their budget shortfalls to the customer.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Ann Panas*

## **Public Service Commission of Wisconsin (PSC)**

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Submitted: 9/28/2010 10:27:26 AM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

### **Commentor Information:**

Name: Richard Storey  
Address: W4773 Nature Lane  
City: sherwood State:WI Zip:54169  
E-mail: rjstorey@new.rr.com  
Phone: 920-989-2388

### **Comment:**

Another electric rate increase?! come on! In February we went from .117630/kWh to .12110/kwh thats a 7.2% increase at a time when incomes for the bulk of the states population is flat or decreasing. Now they want another rate increase of 1.2 % to cover "expected" fuel costs? This family says absolutely not! if I told my employer that I needed a 1.2 % raise to cover my expected electric bill increases I'd be laughed right out of the office.

I am a shareholder in WE energies. I think its high time the investors made a little sacrifice- profits and dividends continue to increase- cut the dividend a bit to make up the the Alleged cost increase.

I personally believe that, with the economy as poor as I expect it to be in the foreseeable future, there will be little basis for increase in fuel prices on the wholesale market.

I realize that the recommendations of an average wisconsin resident carries so little weight compared to the bevy of actuaries and attorneys WE Energies pays to insure their continued profit increases. so I expect these comments will have no sway in preventing a rate increase. So I ask that at the least, the commission requires WE energies to return to the consumers any funds taken through their increase should the "expected" fuel increase not occur.

thank you for your time.  
Richard Storey  
wisconsin resident,  
We Energies customer  
WEC shareholder

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Richard Storey*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 9/28/2010 10:22:09 AM

**COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: C Ziffer  
Address: 22223 Apple Rd  
City: Union Grove State:WI Zip:53182  
E-mail: zephyr\_flats@yahoo.com  
Phone: 262-534-7477

**Comment:**

We Energies is a company that has a legal monopoly and never suffers unprofitable years. Its management is well paid already -- astonishingly so to me, a professional who makes less than \$40,000 a year. These rate increases ARE a hardship to people like me.

In good conscience, if you do TRULY serve the public, DO NOT approve their request for a rate increase. If they truly need more money, they should pay the CEO less than the millions he currently makes.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
C Ziffer

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 9/26/2010 10:01:07 PM

**COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Beverly Turriff  
Address: 6474 N. 93rd. Street  
City: Milwaukee State:WI Zip:53224

**Comment:**

I live on Social Security! We did not get our C.O.L.A raise this year and we are told we won't get another for two more years!! If we "the senior citizens" can't get a raise why should you get a "raise"???I think you should wait two years like us?? If we got a 2.8% raise we would be so happy we would be jumping for joy!!In this resession or what ever you want to call it, you should wait like we have to wait!!

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Beverly Turriff*

**Public Service Commission of Wisconsin (PSC)**

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Submitted: 9/17/2010 8:31:49 AM

**COMMENTS FILED ELECTRONICALLY IN**Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**Name: Donnell Geib  
Address: N9155 Donald Lane  
City: Watertown State:WI Zip:53094**Comment:**

Dear Sir,  
Continual rate increases since 1997 that outpace inflation are out of line. We have reduced consumption where possible to help lessen the demand for additional utility facilities. To be rewarded with yet higher rates is frustrating to say the least. We customers do not get raises or generate additional income at that pace. Please keep these rates under control.  
Sincerely,  
Donnell Geib

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Donnell Geib*

**Public Service Commission of Wisconsin (PSC)**

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Submitted: 9/14/2010 3:30:35 PM

**COMMENTS FILED ELECTRONICALLY IN**Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Jean Donovan  
Address: 2324 Menomonee River Parkway  
City: Wauwatosa State:WI Zip:53226

**Comment:**

Dear Sir:

I wish my family and all families had a board who we could just ask for more money. I would love a 2.8% increase to my budget instead of the negative decrease.

This quarter WEC experienced an 65.71% growth rate in earnings. The earning growth rate for the future is as follows: FY 2010/ 17.5% compared to the industry rate of 3.2%; FY 2011/ 9.7% compared with the industry rate of 8.4%; Next 5 years/ 8.7% compared to the industry rate of 5.2%.

I dare say that few of the families WE wishes to charge even more are experiencing a positive earning growth rate now or in the future. We would we have to hold the line and keep our homes.

You are our defenders, please say "NO" to WE.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Jean Donovan*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 9/8/2010 11:44:44 AM

**COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Casey Benner  
Address: 1180 19th Avenue South Apt. 6  
City: Wisconsin Rapids State:WI Zip:54495  
E-mail: kcjo7897@yahoo.com  
Phone: 715-424-3750

**Comment:**

I WANT TO PROTEST THE 30% INCREASE for our water/electric bill every month. Everyone in this city is either unemployed or feeling the recession in some big way. I for one, am a full time student in Stevens point and I receive only unemployment every month, no child support, and regardless of my associate degree and others, cannot find a job.

We don't have the money for this increase!!!

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Casey Benner*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 7/30/2010 10:45:59 AM

**COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: David Hanson  
Address: 630 N 4th St  
City: Milwaukee State:WI Zip:53203

**Comment:**

I urge the PSC to deny the proposed increase in Wisconsin Electric Power Company's electric rates.

The PSC approved a 7% increase in rates that went into effect in January 2010. Part of the increase was due to the predicted decrease in electricity use by customers in 2010. Wisconsin Electric predicted electricity use by large commercial customers would recover by only 0.2% this year. On July 29, 2010, Wisconsin Electric stated use in the second quarter increased by 14.3% for large commercial customers from last year. Electricity use by smaller business customers was projected to drop 1% in 2010. Instead, use in the second quarter increased by 4.7%. Residential customer use was projected to fall in 2010 by 0.3%. Actual residential electricity use rose by 1.7% from a year ago.

Wisconsin Electric reported record earnings on July 29, 2010. Once again I urge the PSC to deny their request to increase electricity rates. Wisconsin Electric's electricity rates have increased by over 60% since 2001. The rampant price increases need to stop, and they need to stop now.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*David Hanson*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 6/25/2010 11:20:18 PM

**COMMENTS FILED ELECTRONICALLY IN**

Application of Wisconsin Public Service Corporation for Authority to Adjust Electric and Natural Gas Rates

6690-UR-120

**Commentor Information:**

Name: judith reed  
Address: 1341 s 62nd st  
City: West Allis State:wi Zip:53214  
E-mail: judibrock@yahoo.com  
Phone: 414- 4032327

**Comment:**

\_I wonder why I am being charged \$90.00 per month on my we-energies bill for state low income assistance. I have a \_(low-income )ssi only and do receive this concept of billing is hurting those that need the most help. I paid \$160.00 this month and \$180.00 the prior. This leaves me practically destitute. Is there any time of help for this matter.  
thank you

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*judith reed*

**Public Service Commission of Wisconsin (PSC)**

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Submitted: 5/8/2010 1:44:08 PM

**COMMENTS FILED ELECTRONICALLY IN**Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

**Commentor Information:**

Name: Ann Stoffel  
Address: 1715 Eden Drive  
City: West Bend State:WI Zip:53095

**Comment:**

Recently I heard on a local news network that WE energies is again asking for a rate increase. I find this appalling as in the Sunday, April 15 Milwaukee Journal listed the compensation packages for CEO and Wisconsin Energy Corp. CEO Gale Klappa is the second highest paid CEO for a public based stock company. I am a senior on social security and WE energies asks for rates increases just about every 6 months. I have done all of the recommended WE energies tasks to save fuel but I get no where because the rates keep going up, thus I save NOTHING.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Ann Stoffel*

## **Public Service Commission of Wisconsin (PSC)**

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Submitted: 3/27/2010 7:10:04 AM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

#### **Commentor Information:**

Name: Linda Pfeiffer  
Address: 12625 W. Manitoba Ave  
City: New Berlin State: WI Zip: 53151  
E-mail: waltlindapfeiffer@sbcglobal.net  
Phone: 262 784-2807

#### **Comment:**

Please explain to the public how WE Energies can report a huge record profit for 2009, yet you just granted them 2 increases this year.

Senior citizens did not get a SS increase this year. Many Seniors have frozen pensions - ie: what you get when you retire is fixed for life.

Unemployed people are struggling to just survive - the working people are struggling with many other problems.

YET - the President of WE Energies had a pay that increased by 23% and says it is not paid by rate payers. This was donated by who?

If the company has a record profit - and the President has a huge rate increase in bonuses - WHY was it necessary to raise rates?

\$2.40 does not sound like a lot to a person who makes millions. However to people on fixed incomes, or unemployment it is a big issue.

Shame on all of you for falling for their pleas for increases. Shame on your lack of brain power.  
Next time look at all the figures.

The President can give up some of that bonus pay.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Linda Pfeiffer*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 3/25/2010 6:46:59 PM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

#### **Commentor Information:**

Name: Philip Stemo  
Address: 11901 W. Cathedral Ave  
City: Wauwatosa State:Wi Zip:53226  
Phone: 414-771-6678

#### **Comment:**

As a gas-electrical consumer, I highly object to the 2 (TWO) rates increases which was granted to WE Energies in sequence with the high profits made and future profit forecast. As energy consumers, we have no in-put to the people on the commission approving these rate increases. We are STUCK with one (1) utility for power and gas to our home. Of course the governor appoints those on the commission. Can I find out the names of those on the commission, please? As a senior on fixed income, I am disgusted with my pension slowly disappearing with higher fees plus taxes. If I could afford to move I would gladly. A letter or call would be appreciated. , Philip Stemo

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Philip Stemo*

## **Public Service Commission of Wisconsin (PSC)**

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**Submitted:** 3/25/2010 10:58:07 AM

### **COMMENTS FILED ELECTRONICALLY IN**

Fuel Rules Proceeding to Adjust Wisconsin Electric Power Company's Electric Rates  
Originally Set in Docket 05-UR-104

6630-FR-102

#### **Commentor Information:**

Name: Mike Ekstrom  
Address: W152 N7417 Westwood Dr.  
City: Menomonee Falls State:Wi Zip:53051  
E-mail: nsxman1@hotmail.com  
Phone: 414-531-1711

#### **Comment:**

I have an idea. Why doesn't the PSC just change its name to BSC (Business Service Commission). Because every time We Energies asks for a rate increase it is granted. I have no confidence that the PSC has ever had the public's best interest in mind. Remember the sewer wars, same outcome different business. The name change would then be truth in advertising at least.

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I affirm that these comments are true and correct to the best of my knowledge and belief.  
*Mike Ekstrom*

**COMPLAINT NARRATIVE**

**Complainant: BEHLING, CORRINE**

**Responsible Employee: Wagner James**

Narrative for Complaint: 128109

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**Narrative:** The length of the narrative is 479 characters. The maximum is 32,000 characters.

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3/25/2010

INFORMATION FROM WEB:

Utility Name: Public Service Commission

Are you subject to disconnection? No

Disconnection Date: Not Entered

Have you contacted the utility regarding this issue? No

Date you contacted utility: Not Entered

Person you talked to at the utility: Not Entered

TEXT FROM THE WEB:

Could you PLEASE STOP rubber stamping WE Energies requests for increases?

**COMPLAINT NARRATIVE****Complainant: WEBER, NATHAN****Responsible Employee: Wagner James****Narrative for Complaint: 128106**

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**Narrative: The length of the narrative is 1,382 characters. The maximum is 32,000 characters.**

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3/25/2010

## INFORMATION FROM WEB:

Utility Name: WE Energies and PCS

Are you subject to disconnection? No

Disconnection Date: Not Entered

Have you contacted the utility regarding this issue? No

Date you contacted utility: Not Entered

Person you talked to at the utility: Not Entered

## TEXT FROM THE WEB:

We Energies issues:

It was bad enough that you allowed an increase in consumer dollars to pay for an increase in electric last fall to part of the area and businesses just because We Energies had less demand with poor economy, and to pay for a settlement over Lake Michigan water from this costly newer coal plant that is adding pollution to the area, now

"The state Public Service Commission on Wednesday approved a \$48.1 million rate hike for customers of the state's largest electric utility."

Do you ever cut down or restrict this utility? Look at the economy? This is such a monopoly and this agency should use better judgement as the rest of us all have to do in the current conditions. They can earn less as well just like we do! They have asked for countless increases and many without good reasons in the last 2 years. Just when you think you get a break because of natural gas wholesale costs, they invent another reason.

Please think carefully.

thank you,

**COMPLAINT NARRATIVE****Complainant: BRODY, JACK****Responsible Employee: Wagner James**Narrative for Complaint: 128110

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**Narrative: The length of the narrative is 1,164 characters. The maximum is 32,000 characters.**

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3/25/2010

## INFORMATION FROM WEB:

Utility Name: WEenergy

Are you subject to disconnection? No

Disconnection Date: Not Entered

Have you contacted the utility regarding this issue? No

Date you contacted utility: Not Entered

Person you talked to at the utility: Not Entered

## TEXT FROM THE WEB:

You let the power company above have an increase again and they declared a profit a couple of months ago. What is up with that. Are you people getting a kick back? Over the years I have seen waste in this utility. I worked in construction for 45 years before I retired and over the years I feel the utility should have an efficiency review. They send out two truck, six men to work on a transformer on a pole. Two of the men actually do the work while the other four sit in the truck and drink coffee with the engine running. Before you think of giving them anymore raises you should ask them about this. There are more. but to many to list. The item above is the most abused.

I know you won't do anything about this, you just give them what they want.

Jack Brody

**COMPLAINT NARRATIVE****Complainant: GROGAN, MICHAEL****Responsible Employee: Wagner James**Narrative for Complaint: 128108

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**Narrative: The length of the narrative is 2,787 characters. The maximum is 32,000 characters.**

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3/25/2010

## INFORMATION FROM WEB:

Utility Name: WE Energies

Are you subject to disconnection? No

Disconnection Date: Not Entered

Have you contacted the utility regarding this issue? Yes

Date you contacted utility: 02/2009

Person you talked to at the utility: Not Entered

## TEXT FROM THE WEB: .

To Whom It May Concern:

I am writing in regards to yet another rate hike by WE Energies. I understand that the Public Safety Commission (PSC) approves these rate hikes; however, over the last ten years, this board has simply provided political cover for continued utility rate increases.

WE Energies claims it needs another increase to offset increases in fuel costs. How many other businesses in southeastern Wisconsin are able to run to the government to mandate that increased costs get immediately passed along, in full, to consumers? Companies operating in the real world are required to make tough decisions, such as increasing productivity in other areas in order to absorb a portion of the increases or seek cuts in other areas (like employee wages).

During the current recession, WE Energy employees continue to earn at pre-recession levels while many of WE's customers have seen their household income plummet.

WE also claims a portion of this rate increase (and others) shall be used to underwrite its pension costs. How many of WE's customers work for private sector companies that even provide pensions?

In the wonderful world of WE Energies, management and employees are immune to what is occurring around them economically. If management is unable to control costs, WE corporate runs to the PSC; whereupon, the governor's appointees break out their rubber stamp and approve another increase.

And if WE Energies customers, hit hard by the recession, dare to conserve to cut costs, WE runs to the PSC and claims it needs a rate increase because its customers are using less energy. I wish my company could run to the government and ask for a handout when our customers decided to use less of our products. In the wonderful world of WE Energies, management and employees live in an economic fairyland funded by continued rate increases.

WE Energies is manipulating ratepayers in this state. In the midst of the worst recession in 50 years—with foreclosures running rampant and unemployment near ten percent—the management at WE, unwilling to make tough decisions to rein in the cost of their pre-recession business model—are feeding off the public like never before.

Please, as representatives at the PSC, dare to ask tough questions. Why is it that a company seeking constant rate increases has a CEO with an annual compensation package of \$6 million?

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**COMPLAINT NARRATIVE****Complainant: PARKER, LAWRENCE****Responsible Employee: Wagner James**Narrative for Complaint: 128107

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**Narrative: The length of the narrative is 1,300 characters. The maximum is 32,000 characters.**

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3/25/2010

## INFORMATION FROM WEB:

Utility Name: WE Energies

Are you subject to disconnection? No

Disconnection Date: Not Entered

Have you contacted the utility regarding this issue? No

Date you contacted utility: Not Entered

Person you talked to at the utility: Not Entered

## TEXT FROM THE WEB:

My complaint is that again, you have allowed WE Energies to impose a rate hike. We just had a rate hike. This is the only utility that is allowed to hike rates 3 to 4 times a year. Totally unfair...There is no competition for energy and we have to sit around and just take it. WE Energies took in a big profit and should not pass off all their cost on consumers. They need to invest some of their profits into maintaining their equipment. Cable, Dish, Phone providers are not able to just always hike the rates multiple times a year, why should WE Energies. It sounds like the PSC is getting something on the side from WE Energies. This needs to stop. We can not afford to keep paying them a new hike every few months while they bring in operations was up 9% to \$63.4 million, or 54 cents a share, from \$58.2 million, or 49 cents, last year. Why-is all I ask! Why! Too bad we cant vote you guys out!

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## COMPLAINT NARRATIVE

**Complainant: ROSE, RUSS**

**Responsible Employee: Wagner James**

Narrative for Complaint: 128112

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**Narrative:** The length of the narrative is 590 characters. The maximum is 32,000 characters.

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3/25/2010 WONG, PETER

Csr upset the PSC approved a \$48.1 million rate increase on Wednesday that will tack another 2% onto the 7% increase customers saw added to their bills in January. Csr request to speak with the rate case coordinator.

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3/25/2010 WONG, PETER

I advised his request woud be forward to the energy division.

**COMPLAINT NARRATIVE****Complainant: SWEENEY, JOSEPH****Responsible Employee: Wagner James**Narrative for Complaint: 128124

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**Narrative:** The length of the narrative is 1,207 characters. The maximum is 32,000 characters.

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3/26/2010

## INFORMATION FROM WEB:

Utility Name: We Energies

Are you subject to disconnection? No

Disconnection Date: Not Entered

Have you contacted the utility regarding this issue? No

Date you contacted utility: Not Entered

Person you talked to at the utility: Not Entered

## TEXT FROM THE WEB:

I find it incredible that your commission would allow We Energies another rate increase of 2 % on top of the unbelievable 7% increase in January. Are you working for them or are you working for the public? Noticing a projected 15% increase in profits for 2010, how in the world can you allow We Energies this increase in our rates? Has your commission taken a close look at executives pay, bonuses, benefits, pensions, etc.? I suppose if the consumer cuts back on their use to conserve energy another rate increase will be allow to We Engeries by your commission. Has your commission lost touch with reality and our current economy? If so your commission needs to ask We Energies more question and ask for more justification for their unbelievable requests. We Energies needs to do a better job at cost controls.